Indian nationals, desirous of traveling to Tokyo on Air India flights departing
Mumbai on 27 May 2020 (No. AI 1334) and Delhi on 30 May 2020 (No. AI 306) may
follow the following guidelines:

1. Indian Nationals who wish to board Air India flights going to Japan should contact the
Consulate General of Japan in Mumbai – for flights departing from Mumbai, and the
Embassy of Japan in Delhi – for flights departing from Delhi, to make inquiries to check
their eligibility to enter Japan. Such inquiries should be made to the following e-mail IDs.
No inquiry by telephone will be accepted.
   • Embassy of Japan in New Delhi (e-mail): jpmemb-visa@nd.mofa.go.jp
   • Consulate-General of Japan in Mumbai (e-mail): ryoji@by.mofa.go.jp

2. Upon receipt of an inquiry from an Indian National, the Japanese Mission concerned will
contact the individual via e-mail and ask the individual to submit necessary documentation
also by e-mail. The deadline for submission of such documents is 09:00 AM (Indian
Standard Time), Monday, May 25th, 2020. Any submissions after this deadline will not be
considered.

3. Upon receipt of the documentation, the Japanese Mission concerned will make a
judgement on whether the individual fulfills the criteria for entry to Japan.

4. For those individuals deemed not to fulfill the said criteria, the Mission concerned will
directly notify the result by e-mail to the individual concerned and also to MEA (Ministry of
External Affairs). Such individuals would not be allowed to board the Air India flight. This
notification will be final, and further inquiries from the same individual will not be
entertained.

5. The Mission concerned will compile a list of individuals deemed to fulfill the said criteria
and send the list together with supporting documentation to HQ for inspection in
Tokyo. The result will be conveyed from HQ to the Mission concerned, which will be
notified by e-mail directly to the individuals concerned and also to MEA. Only those
individuals deemed to fulfill the necessary criteria through this procedure will be allowed
to board the Air India flight.

NOTE: 'Mission' in the SOP refers to Embassy of Japan in New Delhi and Consulate
General of Japan in Mumbai.